

The Association **SOS Help Line** for Women and Children - Victims of Violence



Viktorija Zupancic, SOS Help Line

The Association **SOS Help Line** for Women and Children - Victims of Violence

- ▶ Fundamentally a feministic project, **established in 1989**, out of a need recognized and defined by a small group of women who wanted to help women with experience of violence.
- ▶ **First non-governmental organization** in the field of work against violence against women and children in Slovenia.
- ▶ The mission of the Association is to offer **protection** and **support** to women and children, as well as **educate** and **raise awareness** about violence and the unacceptability of violence.

Violence against women and children SOS Help Line (2020/2021)

► Forms of violence:

- psychological violence,
- physical violence.



► Perpetrators:

- current or former partner,
- adult children.

► Average age of a victim:

- between 30-40 years old,
- over 65 years old.



SOS 24/7

- ▶ On January 1st, a project titled „We listen, we don't judge, we help - SOS for victims of domestic violence 24 hours a day (SOS 24/7),“ was launched.
- ▶ The most common way of contacting us is by a telephone. Our Help line is free of charge, anonymous and intended for **counselling**, **support** and **information**.
- ▶ Phone counselling in Slovene, English, Croatian, Bosnian and Serbian language.
- ▶ **E-counselling** is available (also in Russian and Albanian).
- ▶ **Legal** counselling (3 hours every second week).
- ▶ Counselling on police matters by a **Criminologist** (2 hours every second week).



Društvo SOS telefon

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📞 The SOS Helpline is also available in English, on 15th of June from 10:00 to 12:00 on our number 080 11 55, which is free of charge.

#DruštvoSOS #ESS #MDDSZ #svetovanje
#angleščina
#poslušamoneobsojamopomagamo



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Main programs within our Association

Safe house for women and children
(established in 1997).
(2020: 21 users and 11 children)

SOS phone counselling and e-counselling
(2020: 1303 calls, 139 e-mails;
(1.1.2021 - 31.5.2021: 974 calls and 77 e-mails).

Personal psychosocial and psychological counselling by a psychotherapist.
(2020: 121 clients)

Social advocacy and accompaniment to institutions
(court, police department, social work centres).

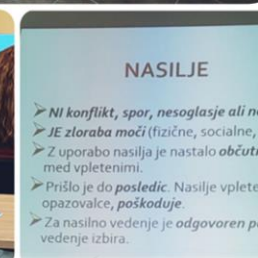
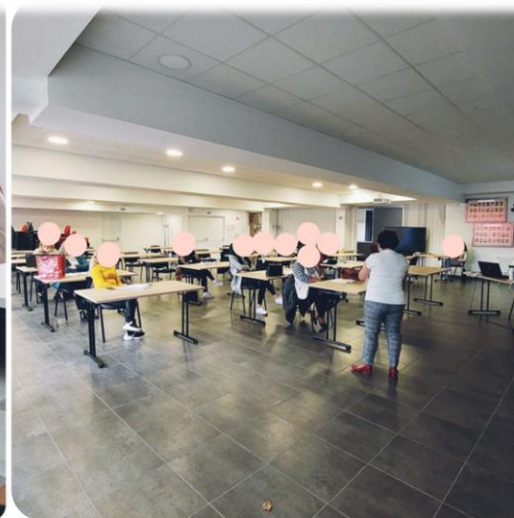
Safe house II for women and children
(established in 2009).
(2020: 13 users and 10 children)

SOS support group for women with the experience of violence.
(2020: 9 users in two support groups)



SOS Association Preventive Activities

- ▶ It started with trust...
- ▶ Conducting workshops across Slovenia (14 workshops in 6 different cities).
- ▶ Collaboration with other non-governmental institution (ex. Amnesty International, DNK).



THANK YOU FOR THE ATTENTION.

